

**KANEPACKAGE PHILIPPINE INC.**

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna
Telephone No. (049) 545-7166 to 69
Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)☒ Inhouse Detection☐ Customer Claim

Control No.: IRF-24-04-0024

Date Issued: 19-Apr-24

Customer	EPPi	Attention To	N. CEPEDA/ R. ALMARIO
Item Code	SEE ATTACHED FILE	Department	KPLIMA- PRODUCTION
Item Description	SEE ATTACHED FILE	Date of Detection	APRIL RUNNING
Job Order Number	SEE ATTACHED FILE	Section Detected	INLINE QA

ILLUSTRATION OF THE PROBLEM☐ Major ☒ Minor

Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage
16,598	1,724	10.39%

Nature of Defect:

DELAMINATION

ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF DELAMINATION

Actual:DELAMINATION WAS ENCOUNTERED ON THE ITEM
(PLEASE SEE ATTACHED PICTURE)

NO. OF OCCURRENCE	DISPOSITION	AREA OF OCCURRENCE / ORIGIN	CONTENT
☒ First ☐ Recurrence No.: Date:	☐ Hold ☐ Special Acceptance ☐ For Rework ☒ Reject / Disposal	☐ Slotter ☐ EQOS ☐ Diecut ☐ Detaching ☐ Gluing ☐ Vertical ☒ Other LAMINATION	☐ Material ☐ Dimension ☐ Appearance ☒ Process / Method
Issued by	Checked by	Approved by	Received by (Receiving Section)
 C. Abuan QA/IE Staff	 G. Magano QA Supervisor	 N. Cepeda QA Asst. Manager	 N. Cepeda/ R. Almario Head/ Supervisor/ Manager

I. INVESTIGATION / ANALYSIS**DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)****INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)**

System / Training	Why 1:	Why 1:
	Why 2:	Why 2:
	Why 3:	Why 3:
	Why 4:	Why 4:
	Why 5:	Why 5:
Design / Toolings	Why 1:	Why 1:
	Why 2:	Why 2:
	Why 3:	Why 3:
	Why 4:	Why 4:
	Why 5:	Why 5:
Process / Material	Why 1:	Why 1:
	Why 2:	Why 2:
	Why 3:	Why 3:
	Why 4:	Why 4:
	Why 5:	Why 5:

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INVESTIGATION REPORT FORM (IRF)**FINAL CONCLUSION****OCCURRENCE ROOTCAUSE****OUTFLOW ROOTCAUSE****IMMEDIATE ACTION:** (Action to be done to contain/ temporary correct the problem found)**CORRECTIVE ACTION:** (Actions to be done to ensure that the problem will not happen again)

A. Sorting Result					Actions to be done to eliminate recurrence		Who / When
	Location	Total Stock	NG	Total Good			
RM					System		
WIP							
FG							
B. Orientation					Design / Tools		
Date		Time					
Title							
Attendees							
C. Reworking					Process		
Rework Quantity							
Total Good							
Rework Percentage (Good)							

II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)

Date Conducted: _____ PIC: _____

Identified Rootcause**Recommendation****III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)**

	Checked by	Date	Implemented?	Remarks
1st Verification of Action			[] Yes [] No	
2nd Verification of Action			[] Yes [] No	
3rd Verification of Action			[] Yes [] No	
Effectiveness of Action			[] Yes [] No	

Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.

IV. CLOSURE

Status:	Remarks:	Approved by:		Process Owner Acknowledgment: (Receiving Section)	
☐ Closed		QA Supervisor	QA Asst. Manager	Line Leader	Department Head
☐ Still Open		Date:	Date:	Date:	Date:
☐ Re-Issue IRF					

DATE RUN IN LAMINATION	DATE RUN IN GLUING	PART CODE	PART NAME	JO#	INPUT QTY	NG QTY (DELAMINATED)	NG RATE	RECOVER FROM REWORK
1 240405 L2/DS	240405 M4/DS	516297700	LOUVRE 2 MDX ASIA	JO-13973	2000	159	7.95%	112
2 240408 L2/NS	240411 M3/DS	516498900	LUCIDA MJX AMERICA	JO-14282	400	24	6.00%	23
3 240408 L2/NS	240411 M3/DS	516499000	LUCIDA MJX LATIN	JO-14283	1600	22	1.38%	14
4 240411 L1/NS	240411 M4/DS	516297900	LOUVRE 2 MDX INDONESIA	JO-14977	800	60	7.50%	28
5 240412 L2/NS	240412 M4/NS	516811700	LOUVRE 2 NDX CHINA	JO-17510	1998	135	6.76%	120
6 240415 L2/NS	240416 M4/DS	515279500	LIONEL PG ASIA	JO-18521	300	27	9.00%	12
7 240415 L2/NS	240416 M4/NS	516587300	LIONEL 2 FAL EUROPE	JO-18045	400	30	7.50%	24
8 240415 L2/DS	240415 M3/NS	516811700	LOUVRE 2 NDX CHINA	JO-18524	200	73	36.50%	70
9 240416 L1/DS	240417 M4/DS	516297700	LOUVRE 2 MDX ASIA	JO-18983	2000	106	5.30%	FOR REWORK *WITH FOR CONTINUOUS
10 240416 L1/DS	240417 M4/DS	516298200	LOUVRE 2 MCX ASIA	JO-18637	2000	256	12.80%	214
11 240416 L1/DS	240417 M4/DS	516298200	LOUVRE 2 MCX ASIA	JO-18636	900	41	4.56%	FOR REWORK
12 240417 L1/DS	240418 M4/DS	516298200	LOUVRE 2 MCX ASIA	JO-19162	1500	116	7.73%	FOR REWORK
13 240417 L1/DS	240418 M4/DS	516298200	LOUVRE 2 MCX ASIA	JO-19207	500	109	21.80%	FOR REWORK
14 240417 L2/NS	240418 M3/DS	516587700	LIONEL 2 MBL EUROPE	JO-19244	2,000	566	28.30%	FOR REWORK
					16598	1724	10.39%	